



**SKEENA CAT SKIING INC.  
TERMS & CONDITIONS: 2021/2022 SEASON**

**1. GENERAL TERMS & CONDITIONS**

All-inclusive packages include: accommodation at the Skeena basecamp; all meals, snacks and non-alcoholic beverages for each full days of cat skiing; one guide for every 6 guests; use of a transceiver and a transceiver lesson on first ski day; and emergency medical and evacuation insurance.

Packages do NOT include: equipment rental; alcoholic beverages; cost helicopter transfer from the Smithers airport (but helicopter is coordinated by Skeena); travel and cancellation insurance; and taxes.

In the event of circumstances beyond the control of Skeena Cat Skiing Inc., Skeena reserves the right to arrange alternate accommodation and transportation as needed.

**2. BOOKING DEPOSIT & PAYMENT**

To secure a reservation, a deposit of 10% of the full package price must be received by Skeena Cat Skiing Inc., to be paid by credit card. By providing credit card information guests authorize full payment to be applied to the credit card 90 days prior to the booked ski dates. Payment in full is due 90 days prior to ski dates. In the event the booking is made less than 90 prior to the ski dates, then payment in full will be required at the time of booking.

**3. GUEST CANCELLATION POLICY**

All Skeena ski holidays are non-refundable. If you cancel your reservation prior to 90 days in advance of your ski dates, and we are able to sell your spot to another guest at full price, your payment will be refunded less the deposit paid. If you cancel your reservation within 90 days of your ski dates, the full amount paid will be retained by Skeena Cat Skiing Inc. Following cancellation within 90 days, if we are able to fill the seat, you may be offered credits to use at a later date subject to availability, at the discretion of Skeena Cat Skiing Inc.

Please keep in mind that although our mountains are an excellent location for great winter weather suitable for powder skiing, it is always possible that conditions during your ski trip may disappoint you. As we have no control over the weather, we cannot give refunds due to poor conditions. Our policy is to ski every day and make a big effort to have fun, even if the conditions are not terrific.

**4. SKEENA CANCELLATION POLICY**

Skeena Cat Skiing Inc. reserves the right to cancel any cat ski package at its' discretion at any time. In this event, all deposits and payments for the affected ski dates may be forwarded to a later ski date as mutually agreed upon by the guest(s) and Skeena Cat Skiing Inc.

If we are unable to provide you with your ski holiday due to an insufficient snowpack or mechanical breakdown, guests will receive a credit for use on a future booking. We will not give refunds if your booking has to be cancelled, we will only give ski credits. The reservation and cancellation policies outlined here are industry standard, and are in place to ensure operational viability for our small organization.

**5. COVID-19 PROTOCOL**

All guests are required to be fully vaccinated in order to attend a cat skiing adventure with Skeena Cat Skiing, and proof of vaccination will have to be provided.

Guests with qualifying\* pandemic-related cancellations made in writing prior to the date of your arrival will be able to use their full payment as a credit towards a future booking, subject to availability, which must be used by no later than the end of the following season.

\*Qualifying cancellations include and are limited to:

- Guests cannot attend due to government-imposed order that prevents the operation of Skeena Cat Skiing; and/or
- Guests cannot attend due to government-imposed travel restriction for your registered booking address (not a recommendation, but imposed and enforced restriction only).



Immediately prior to your trip and for everyone's safety, if you are feeling unwell or experiencing any fever, cold, flu, Covid-like or gastrointestinal symptoms (nausea, vomiting, diarrhea), please do not come on your trip. No refunds will be given in this circumstance.

For all cancellations not covered by the above policy, our existing Standard Cancellation Policy applies.

#### **6. RELEASE OF LIABILITY**

Every guest is required to sign a Release of Liability form before skiing commences. A sample form can be downloaded from our website on the "Booking" page. Skeena Cat Skiing Inc. strongly suggests that you read and understand the Release of Liability before you arrive for your cat skiing trip.

#### **7. TRAVEL AND CANCELLATION INSURANCE**

We strongly encourage all guests to purchase trip cancellation insurance immediately after your deposit, or full payment has been made, to cover any unforeseen changes to your travel plans. If a guest chooses not to purchase travel and cancellation insurance, the guest is responsible for any costs incurred and Skeena Cat Skiing Inc. will not provide a refund. For all guests coming from outside of Canada, we recommend medical insurance.

Please keep in mind, many policies require you purchase insurance within a certain timeframe of making your first deposit payment.