



**SKEENA CAT SKIING INC.
TERMS & CONDITIONS: 2021/2022 SEASON**

1. GENERAL TERMS & CONDITIONS

All-inclusive packages include: accommodation at the Skeena basecamp; all meals, snacks and non-alcoholic beverages for each full days of cat skiing; one guide for every 6 guests; use of a transceiver and a transceiver lesson on first ski day.

Packages do NOT include: equipment rental; alcoholic beverages; cost of helicopter transfer from the Smithers airport (but helicopter is coordinated by Skeena); travel and cancellation insurance; emergency medical and/or evacuation insurance; and taxes. Please refer to Article 8 below for Skeena's optional evacuation coverage.

In the event of circumstances beyond the control of Skeena Cat Skiing Inc. ("SCS"), SCS reserves the right to arrange alternate accommodation and transportation as needed.

2. BOOKING DEPOSIT & PAYMENT

To secure a reservation, a non-refundable deposit of 25% of the full package price must be received by SCS at the time of booking, to be paid by credit card. Payment in full is due October 15 each year, and by providing credit card information guests authorize full payment to be applied to the credit card on October 15. In the event the booking is made after October 15, payment in full will be required at the time of booking.

3. GUEST CANCELLATION POLICY

If you cancel your reservation **prior to October 15**, and we are **unable to fill your seat**, the deposit paid will be retained by SCS.

If you cancel your reservation **prior October 15**, and we are **able to fill your seat**, any payment made will be refunded, less an administrative fee of \$300 + tax.

If you cancel your reservation **after October 15**, and we are **unable to fill your seat**, the full amount paid will be retained by SCS.

If you cancel your reservation **after October 15**, and we are **able to fill your seat**, the payment you have made to SCS, less any discount we gave to fill your seat, can be applied to a future booking date no later than the end of the following season, subject to availability at the discretion of SCS.

Please keep in mind that although our mountains are an excellent location for great winter weather suitable for powder skiing, it is always possible that conditions during your ski trip may disappoint you. As we have no control over the weather, we cannot give refunds due to poor conditions. Our policy is to ski every day and make a big effort to have fun, even if the conditions are not terrific.

4. SKEENA CANCELLATION POLICY

SCS reserves the right to cancel any cat ski package at its' discretion at any time. In this event, all deposits and payments for the affected ski dates may be forwarded to a later ski date as mutually agreed upon by the guest(s) and SCS.



If we are unable to provide you with your ski holiday due to an insufficient snowpack or mechanical breakdown, guests will receive a credit for use on a future booking. We will not give refunds if your booking has to be cancelled, we will only give ski credits. The reservation and cancellation policies outlined here are industry standard.

5. COVID-19 PROTOCOL

All guests are required to be fully vaccinated in order to attend a cat skiing adventure with SCS, and proof of vaccination will have to be provided upon booking, by sending a picture of your vaccination card to us by email to: inquiries@skeenacatskiing.ca.

Guests with qualifying* pandemic-related cancellations made in writing prior to the date of your arrival will be able to use their full payment as a credit towards a future booking, subject to availability, which must be used by no later than the end of the following season.

*Qualifying cancellations include and are limited to:

- Guests cannot attend due to government-imposed order that prevents the operation of SCS; and/or
- Guests cannot attend due to government-imposed travel restriction for your registered booking address (not a recommendation, but imposed and enforced restriction only).

Immediately prior to your trip and for everyone's safety, if you are feeling unwell or experiencing any fever, cold, flu, Covid-like or gastrointestinal symptoms (nausea, vomiting, diarrhea), please do not come on your trip. No refunds will be given in this circumstance.

For all cancellations not covered by the above policy, our existing Standard Cancellation Policy applies. SCS Cancellation Policy outlined in Article 4 above remains in effect regardless of any pandemic.

6. RELEASE OF LIABILITY

Every guest agrees to sign a Release of Liability by submitting a booking request. A sample liability waiver form can be downloaded from our website on the "Booking" page. SCS will require all guests to you read and understand the Release of Liability before you arrive for your cat skiing trip, and sign this document upon arrival.

7. TRAVEL AND CANCELLATION INSURANCE

We strongly encourage all guests to purchase trip cancellation insurance immediately after your deposit, or full payment has been made, to cover any unforeseen changes to your travel plans. If a guest chooses not to purchase travel and cancellation insurance, the guest is responsible for any costs incurred and SCS. will not provide a refund. For all guests coming from outside of Canada, we recommend medical insurance.

Please keep in mind, many policies require you purchase insurance within a certain timeframe of making your first deposit payment.

8. EMERGENCY EVACUATION COVERAGE

SCS can provide guests with evacuation coverage, for an additional cost of \$5.00 per day. We recommend all guests buy this coverage, so in the event of an injury or illness during your holiday, we will evacuate you at no cost. The evacuation will be by helicopter or snowcat, depending upon the injury and the weather conditions, and we will get you to Bulkley Valley District Hospital in Smithers, BC.